

Psychiatrist Accessibility Conformance Report

(Based on VPAT® Version 2.5)

Name of Product/Version: <https://www.psychiatrist.com>

Report Date: October 2, 2025

Product Description: Psychiatrist.com is a digital resource website that provides access to leading psychiatric publications, including *The Journal of Clinical Psychiatry (JCP)* and *The Primary Care Companion for CNS Disorders (PCC)*. The site hosts peer-reviewed articles, case reports, clinical resources, and continuing medical education (CME) materials for mental health and primary care professionals. Content includes text articles, downloadable PDFs, images, charts, and embedded video resources.

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Evaluation Methods Used: A functional review was based on general product knowledge and manual testing using assistive technologies and website accessibility tools. Below are some of the key evaluation tools and testing methods used to inform this VPAT®.

- **TBT – Tool-Based Testing:** [SiteImprove](#); [WAVE](#); [Pa11y](#); Google Lighthouse
- **CCT – Color Contrast Testing:** Browser Developer Tools, [Color Contrast Analyser \(TPGi\)](#)
- **SRT – Screen Reader Testing:** [NVDA](#) (Google Chrome, Firefox); Voiceover (Safari, iOS); Talkback (Android)
- **SMT – Screen Magnifier Testing:** OS tools on Windows and Mac, Browser tools
- **MAT – Manual Accessibility Testing:** Keyboard testing with visual focus; Code review (HTML, CSS, JavaScript); Images/Videos

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	<p>Test Methods: TBT; SRT; MAT</p> <p>The site provides text alternatives for non-text content, with the following considerations:</p> <ul style="list-style-type: none"> • Functional images (e.g., icons, buttons, logos) include appropriate alternative text or are marked decorative when redundant. • New content follows an established workflow to ensure that images and figures include alternative text at the time of publishing. • Existing article content: The site maintains a large library of previously published articles, many containing images, figures, and charts. Work is ongoing to provide sufficient alternative text across this content. Automated tools are being evaluated for efficiency, with manual review prioritized for high-value or complex content.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	<p>Test Methods: MAT</p> <p>The product currently does not include audio-only or video-only content.</p>
1.2.2 Captions (Prerecorded) (Level A)	Partially Supports	<p>Test Methods: MAT</p> <p>YouTube videos include closed captions. However,</p>

Criteria	Conformance Level	Remarks and Explanations
		some captions are auto generated and may contain errors, affecting accuracy and synchronization.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Partially Supports	Test Methods: MAT Captions are available, but not all videos provide a text transcript or audio description of visual-only information.
1.3.1 Info and Relationships (Level A)	Supports	Test methods: TBT; SRT; MAT Information, structure, and relationships on the site are conveyed programmatically through semantic markup, ensuring assistive technologies can accurately interpret content.
1.3.2 Meaningful Sequence (Level A)	Supports	Test methods: SRT; MAT The product generates semantically correct markup to allow assistive technologies to interpret the meaning of content and controls. The reading and navigation order are logical and intuitive (moves left to right and top to bottom of the page).
1.3.3 Sensory Characteristics (Level A)	Supports	Test Methods: MAT <ul style="list-style-type: none"> Any concepts suggested through shape, size, visual location, orientation, or sound is also communicated through language. Textual equivalents may be visible or

Criteria	Conformance Level	Remarks and Explanations
		hidden (alt text, titles, ARIA alerts, etc.).
1.4.1 Use of Color (Level A)	Supports	Test Methods: CCT; TBT Color is only used as a decorative or supplemental attribute of user interface elements. A textual representation is always used as the primary mechanism for conveying information.
1.4.2 Audio Control (Level A)	Supports	Test Methods: MAT The product does not use synchronized media.
2.1.1 Keyboard (Level A)	Supports	Test Methods: MAT; SRT All functionality of the site is operable through a keyboard interface without requiring specific timings for keystrokes. Focus indicators are visible and consistent across interactive elements.
2.1.2 No Keyboard Trap (Level A)	Supports	Test Methods: MAT; SRT The product fully supports the No Keyboard Trap criterion, ensuring that keyboard-only users can navigate through all content and interactive elements without getting trapped in any part of the application.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Supports	Test Methods: MAT; TBT No specific shortcuts have been implemented within the product. While this may limit advanced user interactions, it ensures that there are no conflicts with assistive technologies or unintended keyboard

Criteria	Conformance Level	Remarks and Explanations
		behaviors.
2.2.1 Timing Adjustable (Level A)	Supports	Test Methods: MAT Time-sensitive context was not encountered.
2.2.2 Pause, Stop, Hide (Level A)	Supports	Test Methods: MAT The product does not include moving, scrolling, or auto-updating information.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	Test Methods: MAT The product does not contain any flashing contents that would violate this criterion.
2.4.1 Bypass Blocks (Level A)	Supports	Test Methods: MAT; TBT; SRT Mechanisms are available to bypass repeated blocks of content, such as a “skip to content” link that becomes visible on focus and moves focus directly to the main content area.
2.4.2 Page Titled (Level A)	Supports	Test Methods: MAT; TBT Each page includes a descriptive and unique title that identifies its purpose.
2.4.3 Focus Order (Level A)	Supports	Test Methods: MAT Each page uses a logical tab order and visible focus indicator through interactive components such as links and form controls.

Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A)	Supports	<p>Test Methods: SRT; MAT</p> <p>The product ensures that links convey their purpose clearly, either through the link text alone or in combination with its programmatically determined context.</p>
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Supports	<p>Test Methods: TBT; MAT</p> <p>Single-point actions can be used to operate any functionality that can be operated with a pointer.</p> <p>Path-based or multi-point gestures are not required to operate any functionality, except for gestures that are standard to the operating system.</p>
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	<p>Test Methods: TBT; MAT</p> <p>The application appropriately handles pointer interactions, ensuring that users can easily and accurately complete actions without unintended or accidental selections. When users initiate pointer actions, such as clicks or taps, the application responds predictably, allowing users to cancel or reverse their actions without undue difficulty.</p>
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	<p>Test Methods: TBT; MAT</p> <p>Elements include clear labels that are descriptive of their purpose or function, some elements lack labels in their names.</p>

Criteria	Conformance Level	Remarks and Explanations
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Supports	Test Methods: TBT; MAT No function of the application relies on motion for actuation.
3.1.1 Language of Page (Level A)	Supports	Test Methods: TBT The product uses the language attribute on the HTML element to specify the default language of a page.
3.2.1 On Focus (Level A)	Supports	Test Methods: MAT; SRT When any user interface component receives focus, it does not initiate a change of context.
3.2.2 On Input (Level A)	Supports	Test Methods: MAT; SRT Submission buttons are used to initiate a change of context, or description is provided to the user before action is taken.
3.2.6 Consistent Help (Level A 2.2 only) Revised Section 508 – Does not apply	Supports	The product communicates dynamic updates (e.g., successful actions or errors) using ARIA live regions, ensuring that status messages are announced by screen readers without disrupting user focus.
3.3.1 Error Identification (Level A)	Supports	The product effectively identifies and notifies users of errors in various contexts, such as form submissions or data input.

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A)	Supports	Test Methods: TBT; MAT The product uses standard HTML and WAI-ARIA attributes to associate labels and instructions to user interface elements. "This includes the use of “aria-labelledby” and “aria-describedby” to describe relationships to Assistive Technologies.
3.3.7 Redundant Entry (Level A 2.2 only) Revised Section 508 – Does not apply	Supports	Test Methods: MAT Product does not require re-entry of redundant information.
4.1.1 Parsing (Level A)	Supports	For WCAG 2.0, 2.1, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .
4.1.2 Name, Role, Value (Level A)	Supports	Test Methods: TBT; SRT; MAT The product uses standard HTML and WAI-ARIA attributes to describe the identity, operation, and state of user interface elements to screen readers and assistive technologies.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	Test Methods: MAT The product does not include live media content.

Criteria	Conformance Level	Remarks and Explanations
1.2.5 Audio Description (Prerecorded) (Level AA)	Does Not Support	Test Methods: MAT Audio descriptions for visual content are not currently provided, which may result in users missing information conveyed only through visuals. Options are being explored for adding audio descriptions to video content as part of future accessibility improvements.
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	Test Methods: TBT; MAT Content can be viewed in both portrait and landscape orientations, giving you flexibility and convenience when accessing and reading information.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	Test Methods: TBT; MAT Auto complete is supported for input fields in forms containing personal information, allowing users to enter their data quickly and easily.
1.4.3 Contrast (Minimum) (Level AA)	Supports	Test Methods: TBT; CCT; SMT; MAT Text and background color combinations meet the required contrast ratios (minimum 4.5:1 for normal text and 3:1 for large text), ensuring readability for users with low vision or color deficiencies.
1.4.4 Resize text (Level AA)	Supports	Test methods: TBT; CCT; SMT Text and interface elements can be resized up to 200% without loss of content or functionality.

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1.4.5 Images of Text (Level AA)	Supports	Test Methods: MAT; SRT Images of text are used decoratively, or an alternative description is included using WAI-ARIA attributes.
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports	Test Methods: TBT; MAT Content is presented without loss of information or functionality, and pages reflow when the viewport is set to smaller mobile sizes.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports	Test Methods: TBT; MAT User interface components have a sufficient contrast ratio of 3:1 with the background.
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Partially Supports	Test Methods: TBT; MAT The application is compatible with changes in size due to text spacing changes made by the user. When text spacing is adjusted, content does not clip off or overlap on the page.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	Test Methods: MAT Tooltips that appear on hover or focus are visible until dismissed and can be dismissed without moving hover or focus.
2.4.5 Multiple Ways (Level AA)	Supports	Test Methods: MAT Pages have consistent navigation areas, that include headings, ARIA landmarks, and unique

Criteria	Conformance Level	Remarks and Explanations
		links to aid user navigation.
2.4.6 Headings and Labels (Level AA)	Supports	Test Methods: MAT Pages have descriptive headings and labels. Labels are unique and contextual.
2.4.7 Focus Visible (Level AA)	Supports	Test Methods: MAT A visible focus indicator or outline effect is present on all focusable interface elements for keyboard and screen reader navigation.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) Revised Section 508 – Does not apply	Supports	Test Methods: MAT Focus indicators are not obscured.
2.5.7 Dragging Movements (Level AA 2.2 only) Revised Section 508 – Does not apply	Supports	Test Methods: MAT Drag-and-drop functionality is not present in the product
2.5.8 Target Size (Minimum) (Level AA 2.2 only) Revised Section 508 – Does not apply	Supports	Test Methods: MAT All targets meet the minimum size requirements.
3.1.2 Language of Parts (Level AA)	Supports	Test Methods: TBT All parts have a specified language embedded (English by default).
3.2.3 Consistent Navigation (Level AA)	Supports	Test methods: MAT; SRT Navigation mechanisms remain consistent throughout the product.

Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA)	Supports	<p>Test methods: MAT; SRT</p> <p>Components with the same functionality are appropriately labeled and identified consistently through the application.</p>
3.3.3 Error Suggestion (Level AA)	Supports	<p>Test methods: MAT; SRT</p> <p>Error messages are communicated using a combination of ARIA alerts, ARIA landmarks, and or standard Boolean attributes (required or aria-required).</p> <p>Where possible, error messages describe each error and link to the appropriate field for resolving the error.</p>
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	<p>Test Methods: MAT</p> <p>Not applicable.</p>
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) Revised Section 508 – Does not apply	Supports	<p>Test Methods: MAT</p> <p>The product does not use biometric technologies for authentication.</p>
4.1.3 Status Messages (Level AA 2.1 and 2.2) Revised Section 508 – Does not apply	Partially Supports	<p>Test Methods: MAT; SRT</p> <p>Users are made aware of important changes in content that are not given focus through inline alerts. For example, screen readers will get notified in the form of ARIA role alerts.</p>

Table 3: Success Criteria, Level AAA

Notes: The Psychiatrist product has not been evaluated for WCAG Level AAA conformance.

Revised Section 508 Report

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	The site is operable without vision using assistive technologies such as screen readers. Functional images and controls include appropriate text alternatives, and page structure is conveyed programmatically. A workflow is in place to ensure new article images include alternative text, and efforts are ongoing to provide sufficient text alternatives across the existing article library.
302.2 With Limited Vision	Supports	The site provides sufficient color contrast between text and background, and all functionality is available without reliance on fine visual details. Text can be resized using browser tools without loss of content or functionality.
302.3 Without Perception of Color	Supports	Color is only used as a decorative or supplemental attribute of most user interface elements. A textual representation is always used as the primary mechanism for conveying information.

Criteria	Conformance Level	Remarks and Explanations
302.4 Without Hearing	Partially Supports	Embedded YouTube videos include captions, but captions may be auto generated and inaccurate. Not all videos include transcripts or audio descriptions for visual-only information.
302.5 With Limited Hearing	Partially Supports	Same as above — captions are present but not consistently accurate or supplemented with transcripts.
302.6 Without Speech	Not Applicable	The product does not require speech input.
302.7 With Limited Manipulation	Supports	All functionality is operable using a keyboard without requiring fine motor control or complex gestures. Interactive elements, including article action buttons, provide visible focus indicators and can be activated with standard keyboard inputs.
302.8 With Limited Reach and Strength	Not Applicable	The product is a web application and does not involve physical hardware components or specialized input devices that would require users to have specific reach or strength capabilities.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Efforts have been made to apply accessibility best practices to alternative software. See the

Criteria	Conformance Level	Remarks and Explanations
		<p>responses in the WCAG 2.2 section of this report.</p> <ul style="list-style-type: none"> • Simple language is used for text content. • Visual illustrations are used along with text. <p>Interface navigation is made simple through use of hierarchical headings.</p>

Chapter 4: [Hardware](#)

Notes: The Psychiatrist product is a web application and is not subject to the requirements of this section.

Chapter 5: [Software](#)

Notes: The Psychiatrist product is a web application and is not subject to the requirements of this section.

Chapter 6: [Support Documentation and Services](#)

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Partially Supports	An accessibility statement is provided with a contact method for reporting issues. Additional detail on specific accessibility features is planned for inclusion in future documentation updates.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section

Criteria	Conformance Level	Remarks and Explanations
602.4 Alternate Formats for Non-Electronic Support Documentation	Partially Supports	Psychiatrist.com does not currently provide alternate formats for non-electronic support documentation.
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Accessibility inquiries are supported through the site’s accessibility contact email. Users may request information on accessibility features or report barriers, and inquiries are addressed by staff familiar with the site’s compatibility with assistive technologies.
603.3 Accommodation of Communication Needs	Supports	Customer support can be reached on their <u>technical assistance page</u> or via email at <u>privacyofficer@psychiatrist.com</u> .

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